You’re welcome Sammie 

I had a Production query run directly against the CIF table and the values are appearing as expected.  This tells me that the issue is somewhere between the CIF extract and the Data Lake.

@Dale – can you help pull in the right people to troubleshoot this?

Thanks,

Jennifer Hilton | Senior Business Systems Consultant

Digital Solutions

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**From:** Sammie Chen   
**Sent:** November-09-18 12:33 PM  
**To:** Jennifer Hilton <[Jennifer.hilton@sunlife.com](mailto:Jennifer.hilton@sunlife.com)>  
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**Subject:** Help needed: Paperless type code at Paperless table in the lake

Hi, Jennifer:

Thanks again for your big help to confirm the logics to define paperless flag.  And I would have to bug you and gather your advice again .     We conducted some further  data discovery at the CIF\_CLI\_PAPERLESS\_SETTING\_T table in the lake  and noticed there was something wonky on paperless type code field at the table as shown below.  Both Paprls\_typ\_cd and Paprls\_subtyp\_cd only contain the ‘EDOCS’ value for the entire  5.6M  records at the table. i.e.  We are not able to capture any party id with Paperless type code=’PREFERENCE’ and ‘PERMISSION’. It doesn’t aligned with what we have discussed for Paperless flag definition.  So could you help to double check the paperless type data in both CIF system directly and the lake (if you have access to) ? If that is also the case at your end,  there might be some potential data issue on the paprls type code and we would need to escalate the fix in the lake  or explore other alternative to get the CIF paperless data.

Really appreciate your help as always.

Regards,

Sammie

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **CIF\_CLI\_PAPERLESS\_SETTING\_T in the Lake as of Nov 09, 2018** | | | |  |
|  |  |  |  |  |
| **paprls\_lvl\_cd** | **paprls\_typ\_cd** | **paprls\_subtyp\_cd** | **paprls\_val\_cd** | **Row\_cnt** |
| GRS | EDOCS | EDOCS | N | 158,722 |
| GB | EDOCS | EDOCS | N | 158,722 |
| IND | EDOCS | EDOCS | N | 168,103 |
| GB | EDOCS | EDOCS | Y | 1,212,165 |
| PARTY | EDOCS | EDOCS | Y | 1,345,346 |
| GRS | EDOCS | EDOCS | Y | 1,212,165 |
| IND | EDOCS | EDOCS | Y | 1,337,092 |
| Total | | | | 5,592,315 |